



NEW
ZEALAND
POST
GROUP

Friday

2 October 2009

New Zealand Post Group – Corporate Responsibility

New Zealand Post Group

Corporate Responsibility



What drives the agenda?

International postal organisations

SOE Act

Our people

Communities

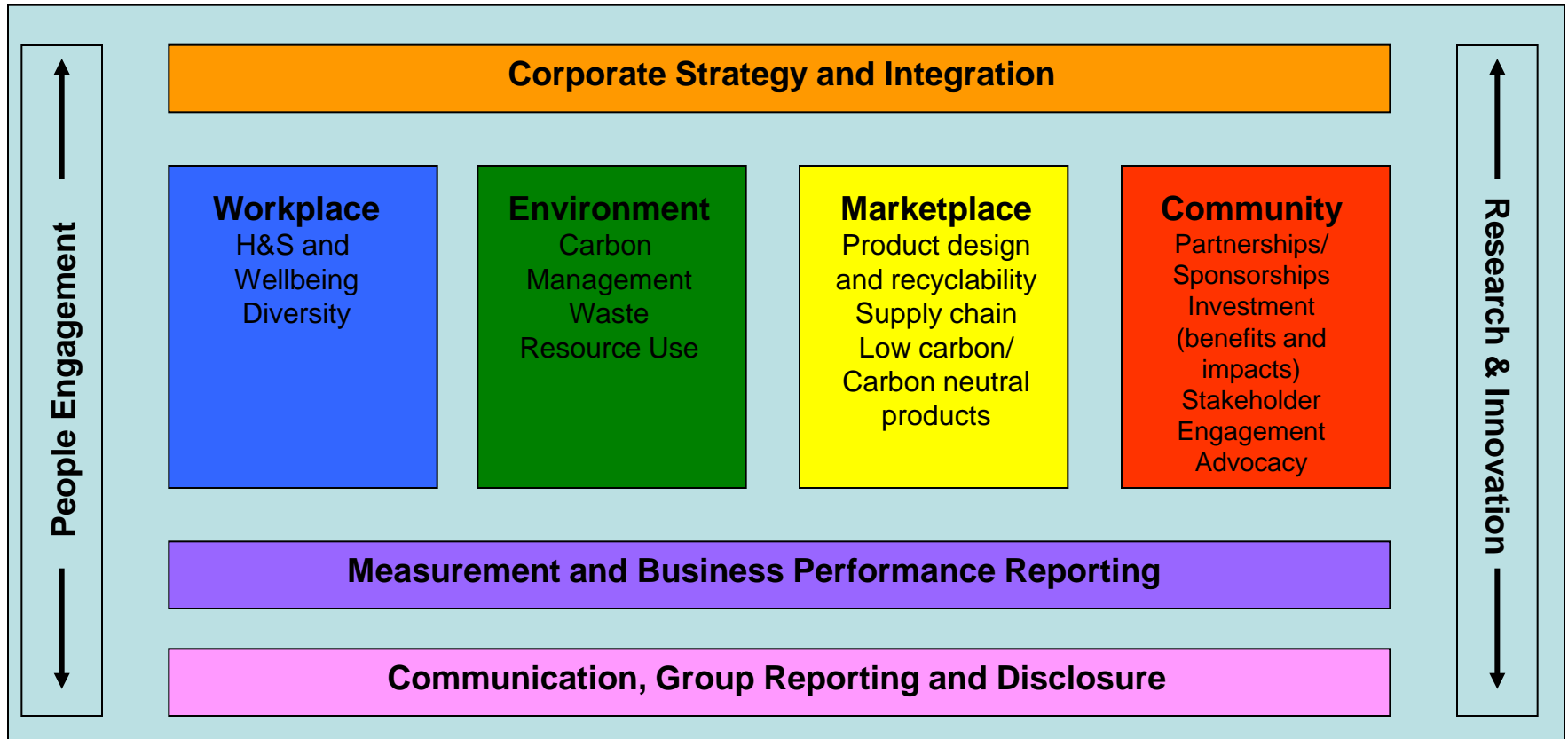
Customers

Regulators

Environmental impacts



Corporate Responsibility Work Streams



Performance Measurement

Corporate Responsibility Index

Company	Overall Score	Corporate Strategy	Integration	Management Practice	Performance & Impact		Assurance & Disclosure
					Environment	Social	
New Zealand Post	✓	★	★	✓	✓	✓	★
2008 score	68.12%	94%	75%	68%	47%	60.3%	87%

★ Gold 90%+
★ Silver 80-89.99%
★ Bronze 75-79.99%
✓ Participated 74.99% and less

Emissions

Community investment

Workplace



Progress 2008/2009

Reporting level	Measure 1 – CRI	Measure 2 - GHG Emissions
Group Scorecard	CRI rating – 58% Achieved 68%	Carbon Dioxide absolute 12% reduction by 2012 Achieved 3.6% reduction
Business Scorecard	Targets set targets for subsections of CRI	Fuel consumption (L/100km) and energy consumption (KWh/m ² – target reductions for the next 3 years of 3% in 2008/9; 5% in 2009/10; and 7% in 2010/11 for each business Achieved 3% for fuel and 9% for energy



Key Opportunities

Cost reduction

Business efficiency

Staff engagement

New products

New services



Key Risks

Cost efficiencies

Community expectations

Regulation

Business relevance

Alignment



Thank you

